

## CHAPTER 21 | DISCHARGE PLANNING

STANDARD	REQUIRED ELEMENTS/ADDITIONAL INFORMATION	SCORING PROCEDURE
<p><b>21.01.01 <u>Transfer Protocols</u></b></p> <p><i>Effective July 1, 2025, the hospital must have written policies and procedures for transferring patients under its care (including inpatient services) to the appropriate level of care (including to another hospital) as needed to meet the patient's needs. The hospital must also provide annual training to relevant staff regarding these policies and procedures.</i></p> <p>§482.43(c)</p>	<div data-bbox="808 332 1304 367"> <input type="checkbox"/> Compliant           <input type="checkbox"/> Not Compliant         </div> <p><b>WRITTEN POLICIES AND PROCEDURES</b></p> <ul style="list-style-type: none"> <li>Written policies and procedures must be inclusive of hospital inpatients (for example, transfers from the emergency department to inpatient admission, transfers between inpatient units in the same hospital), as well as transfers between inpatient units at different hospitals.</li> </ul>	<p>This standard is not met as evidenced by:</p> <p><b><u>INTERVIEW, AND DOCUMENT REVIEW</u></b></p> <p>Verify:</p> <ul style="list-style-type: none"> <li>Written policies and procedures for transferring inpatients under the hospital's care to the appropriate level of care are in place and followed.</li> <li>Policies include provisions for transferring inpatients to another hospital, as needed.</li> <li>The hospital provides annual training to relevant staff on the policies and procedures for transferring patients.</li> <li>There is a system to track and ensure all relevant staff complete the required training.</li> </ul>