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## **ACHC and BOC Partner to Support DMEPOS Suppliers Amid Market Changes**

**Cary, N.C. (June 9, 2025)** – In response to recent regulatory developments, the Accreditation Commission for Health Care (ACHC) and the Board of Certification/Accreditation (BOC) have established a strategic partnership to support DMEPOS providers impacted by the recent CMS restrictions placed on BOC for new accreditation and reaccredited services in four states (CA, FL, NY, TX). This collaboration is designed to help facilitate a smooth transition for affected organizations and reflects both BOC and ACHC’s shared commitment to prioritize patient-centered care.

Under the partnership, ACHC will provide accreditation services for BOC’s DMEPOS customers in the four States currently impacted, many of whom face upcoming reaccreditation deadlines. ACHC has a long-standing history of helping organizations maintain compliance and continuity as they transition between accrediting bodies. A dedicated team, led by ACHC’s Aimee Pope, Customer Experience Manager, is assisting BOC-accredited organizations with account setup and onboarding to facilitate the application and survey process.

“While BOC remains a CMS-approved accreditation organization in good standing in all states, this situation is unprecedented, and BOC is committed to prioritizing the needs of our customers and their patients. We are partnering with ACHC to help avoid gaps in accreditation,” said Judi Knott, President and CEO of BOC. “Our top priority is ensuring DMEPOS providers receive the support they need to continue serving patients without disruption. We appreciate the flexibility, partnership and commitment ACHC has demonstrated.”

ACHC is actively working with providers to expedite application processing and survey preparation. While a lapse in accreditation may be unavoidable for some providers, ACHC is focused on minimizing any disruptions throughout the transition.

“ACHC is known for excellence in customer service and a supportive approach to accreditation. We take pride in our ability to step in to assist BOC at this critical time,” said José Domingos, President and CEO of ACHC. “Our goal is to help these suppliers maintain their commitment to quality and patient care as they navigate an alternate accreditation process.”

ACHC will offer educational tools, standards crosswalks, and one-on-one guidance to help organizations adapt quickly. The partnership embodies a shared mission to uphold compliance, protect Provider Transaction Access Number (PTAN) status and support the delivery of durable medical equipment, prosthetics, orthotics and supplies across the healthcare landscape.

For more information, BOC-accredited providers should contact Aimee Pope at [apope@achc.org](mailto:apope@achc.org) or (919) 651-9767. To learn more about accreditation options from ACHC, visit [www.achc.org](http://www.achc.org).

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### **About ACHC**

Accreditation leader ACHC is a nonprofit with over 35 years of experience promoting safe, quality patient care. ACHC develops solutions trusted by healthcare providers nationwide and is committed to offering exceptional, personalized service, and a customized, collaborative accreditation experience tailored to individual needs. ACHC focuses on giving providers a positive, educational experience that continually enhances quality of care and business efficiencies.

Learn more about accreditation options from ACHC. For information on programs and accreditation pricing, please email [customerservice@achc.org](mailto:customerservice@achc.org), call (855) 937-2242 or visit [www.achc.org](http://www.achc.org).

### **About BOC**

For more than 40 years, the Board of Certification/Accreditation (BOC) has offered highly valued credentials in the fields of orthotics and prosthetics (O&P) and durable medical equipment (DME). BOC offers accreditation for O&P practices, pharmacies and DME suppliers and certifications for orthotic fitters, mastectomy fitters and DME specialists. BOC-certified practitioners and accredited suppliers are included as qualified providers and suppliers, respectively, in the Social Security Act, as amended by the Benefits Improvement and Protection Act of 2000 (BIPA).

BOC is acclaimed for award-winning innovation, thought leadership and customer service, earning international recognition with eleven Stevie Awards. Both the Centers for Medicare and Medicaid Services (CMS) and the Department of Veterans Affairs accept BOC credentials as meeting their standards. Learn more at [www.bocusa.org](http://www.bocusa.org).

BOC is a CMS-approved accreditation organization and supports accredited facilities in all states and US territories. As of May 2025, CMS directed BOC to not accept new applications for facility reaccreditation or accreditation for up to three years, but it may be for a shorter time. However, active BOC-accredited facilities in California, Florida, New York, and Texas will remain accredited and in good standing until their current accreditation expires. For more information regarding the CMS directive, please email the Board of Certification/Accreditation at: [compliance@bocusa.org](mailto:compliance@bocusa.org).