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**ACHC Launches New In-Home Hospital Care Accreditation to Advance Quality Standards in Home-Based Healthcare**

**CARY, N.C. (November 20, 2024)**—Accreditation Commission for Health Care (ACHC) is introducing a new accreditation program aimed at setting industry standards for safety, quality and patient-centered care in the rapidly evolving field of home-based acute healthcare. As healthcare organizations adopt new models that respond to patient preference, improve patient access, and create efficiencies on the delivery of services, ACHC’s new program supports this transformation by establishing clear guidelines and best practices for healthcare providers delivering hospital-level care at home.

“We’re seeing a significant movement toward providing higher acuity care for chronic and episodic conditions in the home,” said Patrick Horine, Vice President, Acute Care at ACHC. “**In-Home Hospital Care Accreditation** reflects the broader ‘hospital-at-home’ trend, which emphasizes patient-centered care outside traditional inpatient settings. Our accreditation aims to improve patient outcomes by ensuring safety, quality, consistency and high standards of care across this evolving care delivery model.”

**Responding to a Growing Trend in Healthcare Delivery**

The COVID-19 pandemic accelerated the adoption of hospital-at-home or home-based acute care, as hospitals sought alternative care delivery models to manage overcrowding and resource constraints. Now, with more than 300 hospitals across the U.S. deploying or planning to deploy hospital-at-home programs, this model has proven to be a viable solution that meets patient demand for personalized, comfortable and cost-effective care. Providers that focus exclusively on home-based care also are raising the bar on the complexity of care they can provide.

“Many patients, when given the choice, prefer to receive higher levels of care at home, where they feel more comfortable,” said Deanna Scatena, RN, Associate Program Director for ACHC. “Our In-Home Hospital Care Accreditation supports healthcare providers in delivering safe, comprehensive care in home settings, which can ultimately lead to better patient outcomes and lower healthcare costs.”

**DispatchHealth Achieves First In-Home Hospital Care Accreditation**

DispatchHealth is the first organization to achieve accreditation from ACHC for its home-based Advanced Care service. This accreditation underscores DispatchHealth's commitment to meeting ACHC's rigorous safety and quality standards.

The Denver-based startup has been at the forefront of hospital-level care at home, providing a range of services to patients across the U.S. for more than 10 years. DispatchHealth's Advanced Care model treats patients with conditions typically requiring hospitalization, such as congestive heart failure (CHF), chronic obstructive pulmonary disease (COPD) and pneumonia.

"We've seen significant reductions in hospital readmission rates and lower mortality rates through our Advanced Care model, when compared to the national average," said Jennifer Webster, CEO at DispatchHealth. "Our Advanced Care service has demonstrated superior clinical outcomes and estimated medical cost savings of \$5,000-\$7,000 per patient.

"Patients and caregivers value having hospital-level care in the comfort of home, and the data supports the clinical effectiveness and safety of this model."

The transition to home-based acute care presents opportunities to improve patient outcomes, reduce healthcare costs and enhance patient satisfaction. With its new accreditation program, ACHC aims to support healthcare organizations in delivering high-quality, patient-centered care that promotes collaboration within the evolving healthcare system.

To learn more about In-Home Hospital Care Accreditation from ACHC, visit [www.achc.org](http://www.achc.org).

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### **About ACHC**

Accreditation leader ACHC is a nonprofit with 35 years of experience promoting safe, quality patient care. ACHC develops solutions trusted by healthcare providers nationwide and is committed to offering exceptional, personalized service, and a customized, collaborative accreditation experience tailored to individual needs. ACHC focuses on giving providers a positive, educational experience that continually enhances quality of care and business efficiencies.

Learn more about accreditation options from ACHC. For information on programs and accreditation pricing, please email [customerservice@achc.org](mailto:customerservice@achc.org), call (855) 937-2242 or visit [www.achc.org](http://www.achc.org).